

Knoxville Police Department  
More than just a job...



**KNOXVILLE POLICE DEPARTMENT  
2016 ANNUAL REPORT**

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# LETTER FROM THE CHIEF



The Honorable Madeline Rogero  
Mayor, City of Knoxville

The Knoxville Police Department annually prepares a report on the activities and achievements of the department. It is with great pleasure that I present the Knoxville Police Department's 2016 Annual Report.

During this past year, Knoxville continued to witness the devastating effects of the opioid crisis that is sweeping across the nation. During 2016, the department marked the first full year of deployment of Naloxone - the opioid overdose reversal medication. Naloxone was deployed 36 times by officers which resulted in 36 lives being saved. KPD was the first law enforcement agency in Tennessee to outfit their officers with the overdose lifesaving drug.

In 2016, KPD officers effected 11,331 arrests. Those arrests once again contributed to the department's continued success of being one of the top agencies in the state for crime clearance. The department cleared 47.34% of Group A offenses committed in our jurisdiction. That compares to a state average of 40.12%. In 2016, officers had more than 80,000 citizen contacts. Officers did not have to use deadly force at all during 2016.

A new initiative was implemented in 2016 called "If you can Read, You can Be." The literacy initiative is a partnership with area youth afterschool care providers to foster positive community engagement between at-risk youth and law enforcement through modeling and reinforcing literacy skills. This program is making a positive difference in the lives of children in our community.

The men and women of the Knoxville Police Department continue to work tirelessly to make Knoxville a great city for citizens to live, work, and play. As always, we look forward to working with you and City Council as we continue to look for ways to improve the quality of life for all citizens and visitors to our great city.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Rausch". The signature is fluid and cursive.

David Rausch  
Chief of Police



# Knoxville Police Department- 2016

2014 Population Estimate 185,291

**Offense Overview**

Offense Total 21,737  
 Number Cleared 10,238  
 Percent Cleared 47.10%

Group A Crimes per 100,000 population 11,731.3

**Arrest Overview**

Total Arrests 11,386  
 Adult Arrests 10,689  
 Juvenile Arrests 697  
 Unknown Age 0

Arrests per 100,000 population 6,144.9

Average number offenses/incident 1.13

Domestic Violence Victims		
Offense	Reported	Cleared
Murder	2	2
Aggravated Assault	417	278
Simple Assault	1,947	1,350
Intimidation	108	52
Stalking	18	5
Forcible Rape	47	11
Forcible Sodomy	10	2
Sexual Assault W/Object	1	0
Forcible Fondling	30	1
Incest	2	0
Statutory Rape	5	1
Kidnapping/Abduction	19	13
<b>Total</b>	<b>2,606</b>	<b>1,715</b>

TIBRS Group A Arrests		
Offense	Adult	Juvenile
Bad Checks	0	0
Curfew/Vagrancy	1	10
Disorderly Conduct	285	84
DUI	551	3
Drunkenness	1,104	15
Family-Non Violent	5	0
Liquor Law Violations	5	12
Peeping Tom	0	1
Trespass	160	3
All Other Offenses	2515	130
<b>Total Group B</b>	<b>4,626</b>	<b>258</b>

	Offenses		Arrests	
	Reported	Cleared	Adult	Juvenile
<b>TIBRS Group A Offenses</b>				
<b>Crimes Against Persons</b>				
Murder	17	6	4	1
Negligent Manslaughter	0	0	0	0
Kidnapping/Abduction	40	25	12	5
Forcible Rape	134	30	2	0
Forcible Sodomy	18	3	0	0
Sexual Assault W/Object	3	0	0	0
Forcible Fondling	83	20	2	1
Incest	2	0	0	0
Statutory Rape	9	1	0	0
Aggravated Assault	1,112	659	259	20
Simple Assault	3,137	1,951	584	78
Intimidation	352	136	3	2
Stalking	45	17	1	0
Commercial Sex Acts	3	0	0	0
Involuntary Servitude	0	0	0	0
<b>Crimes Against Property</b>				
Arson	19	10	8	1
Bribery	1	1	1	0
Burglary	1,855	408	327	8
Counterfeiting/Forgery	232	93	66	0
Destruction/Damage/Vandalism	1,689	360	79	20
Embezzlement	140	84	35	0
Extortion/Blackmail	10	5	4	0
Fraud- False Pretenses	206	71	31	1
Fraud- Credit Card/ATM	285	51	16	1
Fraud- Impersonation	209	180	134	4
Fraud- Welfare	0	0	0	0
Fraud- Wire	7	1	0	0
Fraud Identity Theft	15	3	0	0
Motor Vehicle Theft	891	254	148	15
Robbery	407	154	90	3
Stolen Property Offenses	47	34	16	0
Theft- Pocket-picking	22	3	4	0
Theft- Purse Snatching	15	4	3	0
Theft- Shoplifting	2,953	2,123	1,946	157
Theft From Building	1,131	261	83	9
Theft From Coin Machine	13	1	0	0
Theft From Motor Vehicle	1,770	119	87	15
Theft of Motor Vehicle Parts	521	12	12	0
Theft- All Other Larceny	1,354	253	116	9
<b>Crimes Against Society</b>				
Drug/Narcotic Violations	1,473	1,440	1,184	67
Drug/Narcotic Equipment Violations	1,200	1,175	643	11
Gambling - Betting/Wagering	0	0	0	0
Gambling - Operating/Promoting	0	0	0	0
Gambling - Equipment Violations	1	1	0	0
Gambling - Sports Tampering	0	0	0	0
Pornography/Obscene Material	10	0	0	0
Prostitution	103	103	96	0
Prostitution Assisting/Promoting	1	1	0	0
Purchasing Prostitution	10	10	9	0
Weapon Law Violations	187	174	57	11
Animal Cruelty	2	1	1	0
<b>Total Group A Offenses</b>	<b>21,737</b>	<b>10,238</b>	<b>6,063</b>	<b>439</b>

2015 AND 2016					
MUNICIPAL COURT VIOLATIONS		2015	2016	Difference	% Change
COMPARISON					
Alcohol	18-20 Alcohol Violation	17	57	+40	+235%
	Open Beer/Consumption of Beer	311	408	+97	+31%
	Other Alcohol Offenses	12	5	-7	-58%
	<b>Total Alcohol Offenses</b>	<b>340</b>	<b>470</b>	<b>+130</b>	<b>+38%</b>
Motor Vehicle/Traffic	Careless Driving	549	563	+14	+3%
	Child Restraint Law	204	184	-20	-10%
	Attachment of Plate Tag/Registration	170	122	-48	-28%
	Disregarding Red Light	628	605	-23	-4%
	Drive Within Lane Lines	515	470	-45	-9%
	Failure to Obey Devices and Signs	1,158	1,054	-104	-9%
	Failure to Yield Violations (Right of Way)	911	766	-145	-16%
	Following too Close	2,244	2,089	-155	-7%
	Illumination of License Plate	502	366	-136	-27%
	Improper Headlights	572	398	-174	-30%
	Improper Lane Violations	326	371	+45	+14%
	Improper Lights on Rear of Vehicle	1,139	579	-560	-49%
	Improper Stop Light	301	374	+73	+24%
	Improper Vehicle Registration/Tag	4,119	3681	-438	-11%
	No Driver's License in Possession	5,155	4,948	-207	-4%
	No Headlights On	231	209	-22	-10%
	No Turn Signal Before Turning	103	71	-32	-31%
	Obstructed Driver's View (cracked windshield)	182	133	-49	-27%
	Proof of Insurance/Financial Responsibility	13,962	11,238	-2,724	-20%
	Reckless driving	61	64	+3	+5%
	Safety Belt Law	2,716	2,778	+62	+2%
Speeding Violations	21,375	16,243	-5,132	-24%	
Other Motor Vehicle Traffic Violations	1,702	0	-1,702	-100%	
<b>Total Motor Vehicle/Traffic Violations</b>	<b>58,824</b>	<b>47,306</b>	<b>-11,518</b>	<b>-20%</b>	
Offenses	Disorderly Conduct	7	11	+4	+57%
	False Information to Police	20	21	+1	+5%
	Loitering	7	12	+5	+71%
	Trespassing on Property	80	138	+58	+73%
	Other Offense Violations	4	0	-4	-100%
	<b>Total Offense Violations</b>	<b>118</b>	<b>182</b>	<b>+64</b>	<b>+54%</b>
Other	Animal Control	1,523	914	-609	-40%
	Business Regs	119	0	-119	-100%
	Environmental	42	83	+41	+98%
	Fire Code	1	3	+2	+200%
	Noise	105	57	-48	-46%
	Other-Unknown	16	209	+193	+1206%
	Parks/Recreation	75	20	-55	-73%
	Vehicles for Hire	36	11	-25	-69%
	<b>Total Municipal Court Violations</b>	<b>61,199</b>	<b>49,255</b>	<b>-11,944</b>	<b>-20%</b>
	Parking Tickets	7,924	38,116	+30,192	+381%
	Lasercraft Citations	29,574	33,033	+3,459	+12%
<b>GRAND TOTAL CITATIONS</b>		<b>98,697</b>	<b>120,404</b>	<b>+21,707</b>	<b>+22%</b>

# IN MEMORY



Sergeant Cletus E. Ervin - Deceased March 20, 2016

Officer Curtis W. Price – Deceased May 7, 2016

Lieutenant William E. Smith – Deceased July 2, 2016

Lieutenant James “Donnie” Cameron – Deceased September 7, 2016

Sergeant Lillard “Earle” Ailor, Jr. – Deceased September 19, 2016

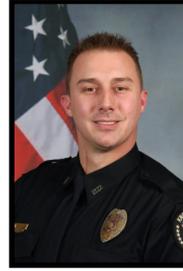
Officer Clarence “David” Collins – Deceased October 9, 2016

Deputy Chief Eugene “Gene” Howard Huskey, Sr. – Deceased December 6, 2016

# OFFICERS OF THE MONTH



**Andrew Markham**  
January



**David Lee**  
June



**Gordon Gwathney**  
February



**Keith Lyon**  
August



**Jason Artymovich**  
March



**Steven Frazier**  
October



**Andy Young**  
March



**Joseph Bowers**  
November



**Dan Paidousis**  
May



**John Kiely**  
December



**Joseph Schettler**  
Medal of Valor



**Dylan Williams**  
Medal of Valor



**Edmund Randolph**  
Life Saving Award



**Stephanie Wilson**  
Life Saving Award



**Ryan Ayers**  
Life Saving Award



**Chip Braeuner**  
Life Saving Award



**Kyle Loveday**  
Life Saving Award



**Craig McNew**  
MDC Community  
Champion Award

# CIVILIAN EMPLOYEE OF THE MONTH



**Janice Woodard**  
February



**Vicki Dagnan**  
March



**Recruit Connor Cox**  
June



**Brandi Carson**  
November

## UNIT AWARDS

Training Staff  
Honor Guard



## **OFFICER OF THE YEAR**

**Phyllis Tonkin**

**Phil Jinks**



## **EMPLOYEE OF THE YEAR**

**Donna Patty**

**Suzanne Mantooth**

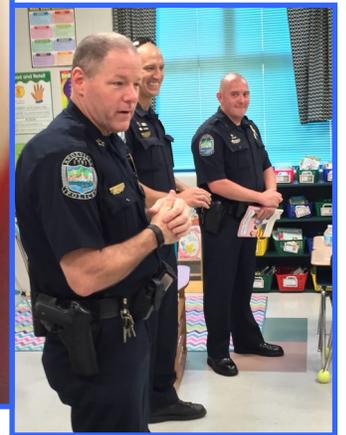


## **EXPLORER OF THE YEAR**

**Connor Timms**



# OFFICE OF THE CHIEF OF POLICE



## **Mission Statement** **Pursuit of Excellence in Performance and Service**

The Knoxville Police Department shall strive for excellence in performance and delivery of services to the total community. We will recruit, employ and maintain personnel who reflect high professional standards. The quality of performance will be evaluated by the department standards established to measure overall effectiveness. As we look to the future, it will be in a progressive and flexible manner that will meet tomorrow's community needs.

## Internal Affairs Unit

The Internal Affairs Unit of the Knoxville Police Department falls under the direct command and control of the Chief of Police. The Internal Affairs Unit is comprised of four sworn investigators and one civilian employee. The focus of the Unit is to investigate and monitor allegations of misconduct that come from concerned citizens, employees and/or supervisory personnel within the city. While Internal Affairs is primarily focused on misconduct within the police department, it is not uncommon for the unit to conduct investigations within other city departments. The Internal Affairs Unit is committed to maintaining the integrity of the Knoxville Police Department and other offices throughout the city. This is accomplished through fair and impartial investigations that recognize the rights of employees while holding them accountable for their actions.

In addition to conducting investigations, the Unit also completes pre-employment background investigations on all police department employees and Knoxville firefighters. Upon request, this same service is extended to other departments within the city. The Unit also administers and oversees the Professional Excellence Program.

During 2016, the Internal Affairs Unit received 22 complaints that warranted an investigation. Of those 22 complaints, Internal Affairs conducted 14 administrative investigations and the remaining 8 complaints were referrals that were investigated by the employee's immediate supervisor.

In 2016, the Internal Affairs Unit received 156 additional phone calls, walk-ins, or e-mails that were addressed, but did not warrant an official investigation. In most of these cases the complainants were advised by a member of IAU or referred to the proper division or district. In some cases the complainants were referred to the appropriate agency when the subject of the complaint was not employed by KPD. Also in 2016, IAU investigators conducted pre-employment background investigations on 126 applicants for KPD.

## Investigation Classifications

**First Degree-Sustained:** The allegation is supported by sufficient evidence to believe the incident occurred. Recommendation for appropriate disciplinary action is made.

**Second Degree-Not Sustained:** Investigation discloses insufficient evidence either to prove or disprove the allegation.

**Third Degree-Exonerated:** The incident complained of occurred; however, the actions of the employee were lawful and proper.

**Fourth Degree-Unfounded:** The investigation disclosed that the act complained of never occurred, and therefore is false. (This may apply to one or all accusations against the employee.)

**Fifth Degree-Policy Failure:** If the complaint investigation concludes that the allegation is true, but the employee's actions were consistent with department policy, the complaint will be classified as "exonerated – policy failure."

**Sixth Degree-Partially Sustained:** The incident has two (2) or more allegations and at least one (1) of the allegations is sustained.

**Seventh Degree-Infraction Not Based Upon Original Offense:** A substantiated infraction not mentioned in the initial allegation was disclosed by the investigator.

**No Action:** Investigative file only.

Internal Affairs Investigations		
2016	Cases	Referrals
<b>Sworn Personnel</b>		
First Degree	2	1
Second Degree	1	0
Third Degree	1	1
Fourth Degree	0	5
Fifth Degree	0	1
Sixth Degree	0	0
Seventh Degree	2	0
Exceptionally Closed	4	0
Pending	2	0
<b>Total Sworn Personnel</b>	<b>12</b>	<b>8</b>

Internal Affairs Investigations		
2016	Cases	Referrals
<b>Non-Sworn Personnel</b>		
Third Degree	1	0
Exceptionally Closed	1	0
<b>Total Non-Sworn Personnel</b>	<b>2</b>	<b>0</b>

## Public Information Office

The Public Information Office is staffed by one person. The department utilizes trained assistant public information officers that are assigned to various units. These officers have the responsibility of responding to media inquiries and providing access to information on a twenty-four hour basis. In addition to daily updates provided to the media, more than 665 news releases and news conferences were given in 2016.

# MANAGEMENT SERVICES DIVISION

Management Services and Office of Chief of Police Civilian Personnel	
Administrative Supervisor	1
Administrative Technician	3
Administrative Assistant	1
Maintenance Crew Leader	1
Office Assistant II	2
Police & Planning Grant Manager	2
Principal Secretary	2
Public Information Officer	1
Skilled Trades Crafts worker	2
Stores System Clerk	1

## The Audits and Inspections Unit conducted the following inspections, reviews, and audits during 2016:

- The Unit conducted staff inspections on two different components of the police department during 2016.
- Two different property/evidence rooms are maintained by the department, both of which were audited or inspected twice during 2016.
- Four inspections regarding the readiness of equipment maintained for critical incidents were conducted on the Central Supply Detail.
- There were four inspections conducted on computer workstations at the Law Enforcement Training Academy.
- The Unit completed two inventories on controlled substances used for training and organized crime investigations.
- The Unit completed an inventory on explosives maintained by the department for training of canines and explosive ordnance disposal personnel.
- Two firearms inventories were conducted on the Firearms Testing Unit.
- The Unit conducted the annual City Courtroom inspection.

## Audit and Inspections Unit

The Audit and Inspections Unit provides the Chief of Police, senior and mid-level managers, and first-line supervisors with a means of regularly assessing the efficiency and effectiveness of the department and provides information necessary to affect change. Staff inspections promote an objective review of administrative and operational activities, facilities, property, equipment, and personnel outside the normal supervisory chain of command. All components of the police department are inspected on a three-year cycle.

## Accreditation Unit

The Accreditation Unit is responsible for the police department's continuing compliance with comprehensive international law enforcement standards developed by the Commission on Accreditation of Law Enforcement Agencies (CALEA) as well as state accreditation standards developed by the Tennessee Law Enforcement Accreditation (TLEA) program. The Unit is also responsible for ensuring compliance with CALEA's public safety training academy standards applicable to the department's Law Enforcement Training Academy. The training academy underwent the CALEA Public Safety Training Academy accreditation assessment July 11-13, 2016. The Department's Law Enforcement Training Academy was reaccredited with Excellence by CALEA during its conference in Charleston, South Carolina on November 5, 2016.

The Accreditation Unit also supports the accreditation efforts of other agencies across the State of Tennessee and around the country. The unit provided information and assistance to 49 different agencies during the year regarding accreditation issues. Department personnel participated in seven mock assessments where they assisted other agencies in preparation for onsite assessments by CALEA.

All written directives were reviewed during the year with 29 revisions to directives created and approved.

## Budget Office

The Budget Office manages the budget for the department including payroll and all expending of funds. Functions include day-to-day approval of expenditures, managing incoming revenue, and time and attendance records. The budget for fiscal year 2016 was approximately \$55,522,320.

## Planning and Grants Office

The Planning and Grants Office is responsible for overseeing both short and long-term strategic planning. Grant managers oversee the grant application process, administration of all federal and state grants and delivery of new programs for the department. In 2016, the Planning and Grants Office managed \$5,100,000 of grant funds for the Knoxville Police Department.

### Federal Grant Funding:

- Family Justice Center
- Internet Crimes Against Children (ICAC)
- Wounded Warrior
- Commercial Vehicle Enforcement (CVE)
- Project Safe Neighborhoods
- Homeland Security
- Justice Assistance Grants
- Elder Abuse
- Domestic Violence

### State Grants:

- Highway Safety Enforcement and Education
- Domestic Violence Program
- State ICAC Allocation
- State Family Justice Center
- Targeted Community Crime Reduction Program

## Central Supply Unit

The Central Supply Unit maintains an inventory of supplies and equipment for the department, purchases general office supplies, purchases emergency supplies, and maintains used uniforms and equipment for officers.

## Building Services Unit

The Building Services Unit is responsible for providing maintenance for eight sites associated with the Knoxville Police Department.

### Building Services Facilities:

- Knoxville Police Department Headquarters
- East Patrol Precinct
- 5th Avenue (OCU, Technical Services, Animal Control, and Traffic Services)
- K-9 Kennel
- Phil E. Keith Training Center
- ICAC Building
- Safety City



## Personnel Unit

The Personnel Unit is responsible for all aspects of personnel management for employees of the Knoxville Police Department.

### Personnel Unit Duties:

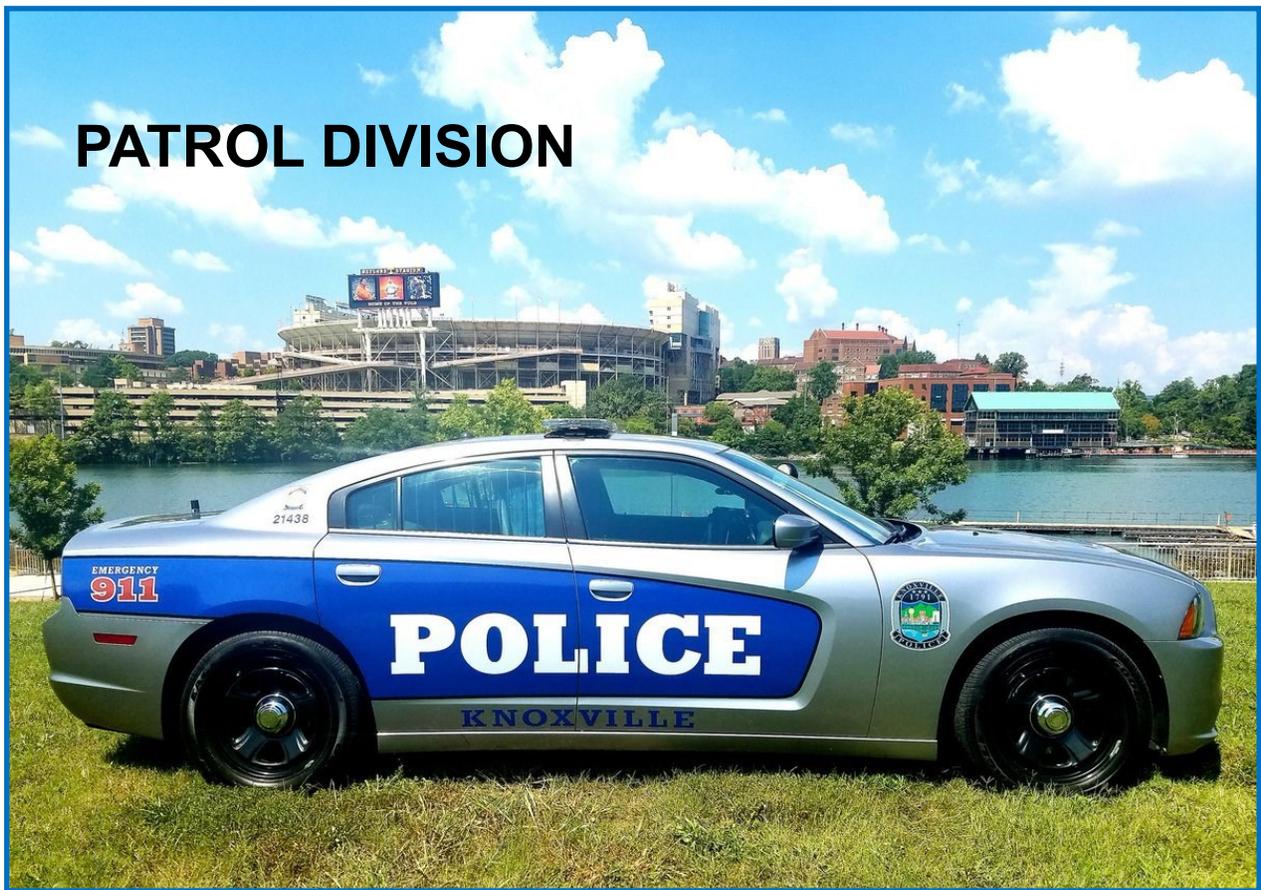
- Coordinates training and transfer opportunities
- Administers random drug and alcohol testing for all sworn officers and civilian employees with access to safety sensitive information
- Disseminates annual and promotional performance evaluations
- Assists in the promotional process
- Represents the department in all personnel matters
- Coordinates requisitions for vacancies within the department
- Schedules interviews
- Assists with the interview, selection and orientation process for new employees
- Recruits potential officers



## 2016 SEPARATION IN EMPLOYMENT

NAME	DATE OF EMPLOYMENT	DATE OF SEPARATION	REASON
Terri Moore	8-04-08	1-01-16	Resigned
Brandon Shelley	11-26-07	1-09-16	Resigned
Hayden Varner	12-06-15	2-11-16	Resigned
Edward Kingsbury, Jr.	1-25-93	2-18-16	Retired
Denver Fall	7-04-11	2-19-16	Resigned
Caleb Crothers	1-22-07	2-26-16	Resigned
J. Greg Coker	1-15-90	3-31-16	Retired
Robert Capouellez	8-04-08	4-04-16	Resigned
Joshua Hurst	11-17-03	4-20-16	Resigned
Nate Allen	11-10-86	5-20-16	Retired
Dante' Booth	11-22-15	5-20-16	Resigned
Gina Pierce	12-07-98	5-25-16	Resigned
Samuel McLane, III	9-14-09	6-10-16	Resigned
Danny Wagner	1-15-90	7-12-16	Retired
Joshua Dykes	8-22-05	7-15-16	Resigned
James Disney	1-15-90	7-22-16	Retired
Virgil Hubbard	11-16-81	7-31-16	Retired
Shawna Williams	1-25-93	7-31-16	Retired
Charles Lyons	12-02-02	9-06-16	Resigned
Jakob McDaniel	9-14-09	10-07-16	Resigned
Lawrence Presnell, Jr.	2-05-91	10-07-16	Resigned
Mike Riddle	4-24-89	10-29-16	Retired
Joe Cox	9-17-73	12-31-16	Retired
Ricky Faubion	4-24-89	12-31-16	Retired

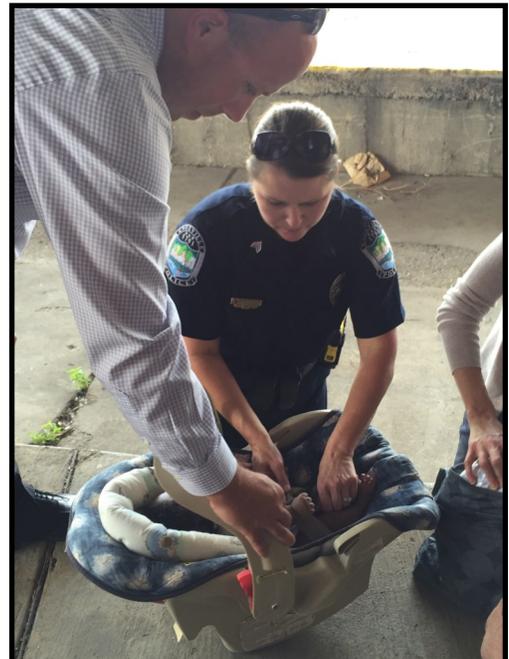
# PATROL DIVISION



## Mission Statement Pursuit of Excellence in Ethics and Values

Knowing that law enforcement officers are held to a higher standard of conduct, the officers of the Knoxville Police Department shall strive to uphold the highest ethical ideals in both their professional and private lives. We shall take an active role in establishing and maintaining a professional image of law enforcement in all our contacts with the public we serve through honesty and integrity.

Patrol Division Civilian Personnel	
Animal Control Officer	2
Animal Control Officer Sr.	5
Animal Control Supervisor	1
Crossing Guard	30
Office Assistant II	2
Office Assistant III	1
Police Cadet	10
Principal Secretary	1
Transportation Officer	2
Transportation Officer Sr.	4



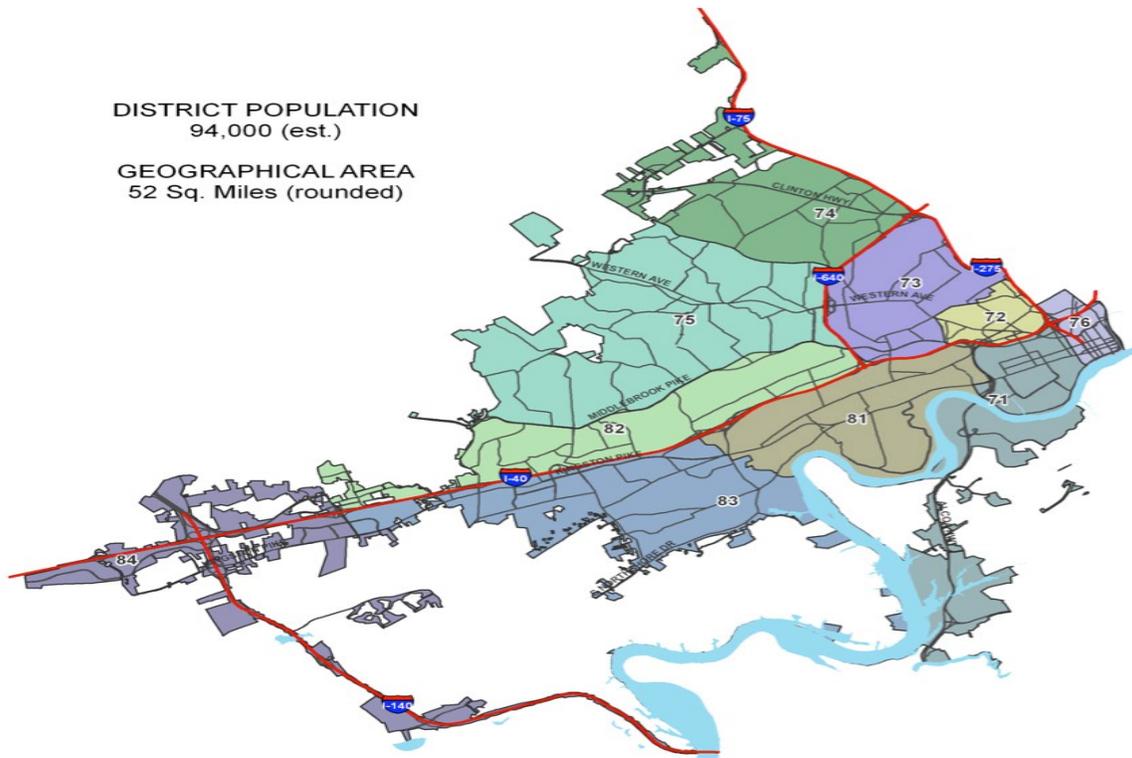
# WEST DISTRICT

The West District provides services to approximately 52.25 square miles of the city. The district boundaries are west of I-75/I-275 and the James White Parkway to the Turkey Creek development near Farragut. The area includes the University of Tennessee and the downtown Central Business District. The West District encompasses shopping and entertainment areas such as the Old City, Market Square, Cumberland Avenue, Bearden, West Town Mall, and Turkey Creek. It also includes several miles of bike trails and parks including: Third Creek, West Hills, and Turkey Creek bike trails, along with Victor Ashe, Danny Mayfield and Lonsdale community parks.

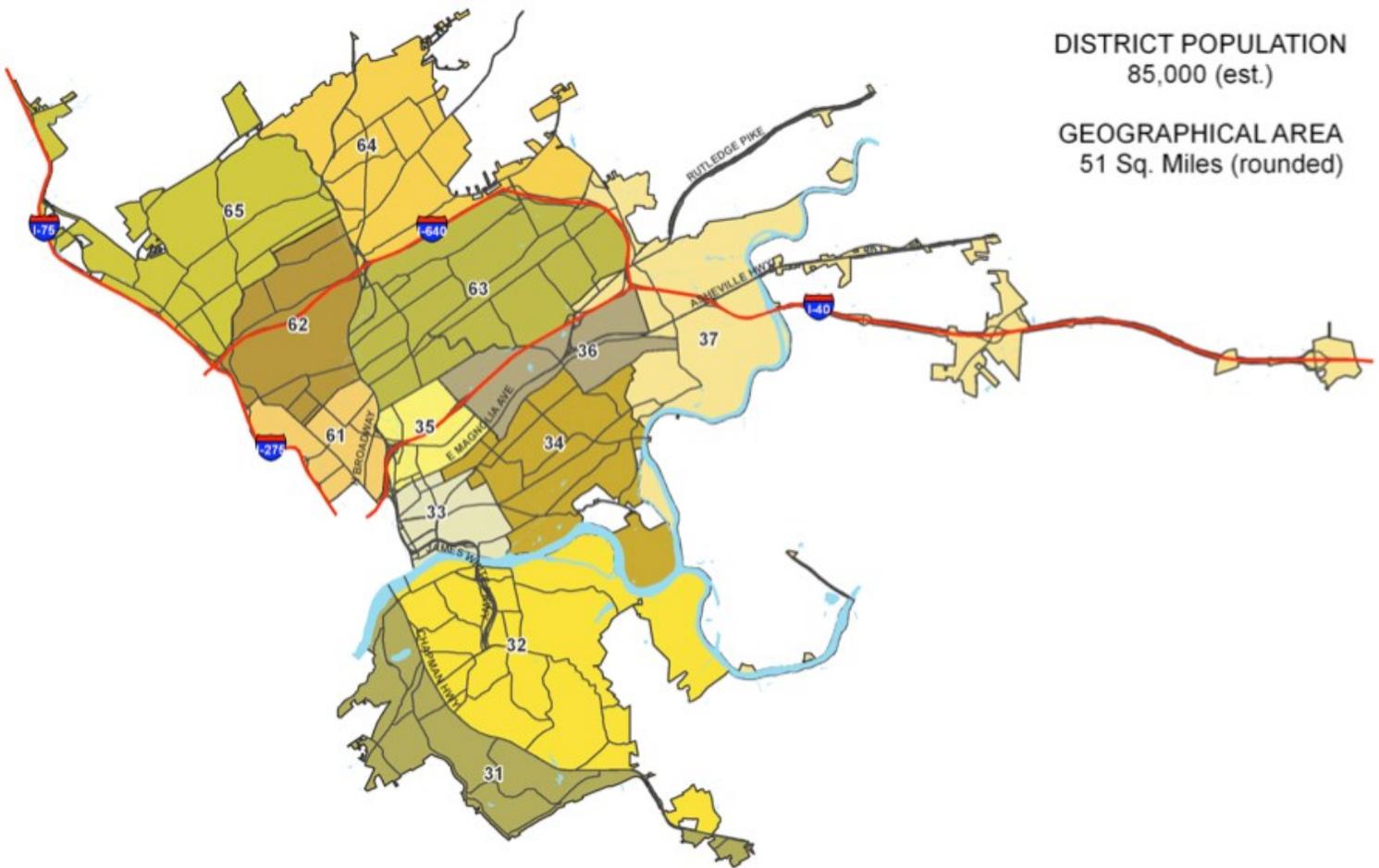
The area covered by the West District serves as a cultural meeting center for East Tennessee during several major occasions such as: University of Tennessee sporting events, Knoxville Ice Bears hockey games, concerts at The Tennessee Theatre, The Bijou and The Civic Coliseum. The Farmer's Market, several festivals on Market Square and surrounding areas, as well as the annual downtown Christmas Parade and Festival on the Fourth are all also hosted within the West District boundaries.

Officers assigned to the Central Business District (CBD) have the responsibility of patrolling the approximately 1 square mile area of Downtown Knoxville 24 hours a day/7 days a week. This area is comprised of over 2,400 residents, more than 80 restaurants, and over 46 retailers, salons, etc. On an average weekday, 22,000 employees work downtown. In 2016, downtown Knoxville hosted 188 various special events such as the Dogwood Arts Festival, Rossini Festival, Farmer's Market, Veteran's Day Parade, and the Christmas Parade. CBD officers also worked closely with the Mobile Field Force and Neighborhood Bike Officers to ensure citizen safety and to protect constitutional rights during the 25 protests, rallies, and marches that were held downtown over the past year.

The West District continued its outreach to the community by maintaining a good relationship with their community and neighborhood watch groups, adding new ones this year. In 2016, the district had 12 neighborhood liaison officers assigned to the various groups. Liaison officers, along with members of the district command staff, attended approximately 80 community meetings and partnered with our Safety Education Unit, responding as residents voiced questions and concerns. These concerns included crimes against persons, property crimes, personal safety awareness and traffic safety. As a result the department has been able to effectively address their issues.



# EAST DISTRICT



## East District

Geographically, the East District is 51 square miles. It is bordered by I-275 / I-75 on the west, Emory Road to the north, John Sevier Highway to the south, and Midway Road to the east. This area of neighborhoods and thriving businesses is a great example of the diversity of the city and citizens of Knoxville.

During 2016, the East District kept busy with many special events. They assisted with UT football traffic, the MLK parade, Happy Hollerpalooza Street Festival, Vestival Arts, 10th Annual Tour de Lights, Open Streets Event on Magnolia, the Old North Knox 28th Annual Victorian Home Tour and it provided outside security for the Tennessee Valley Fair. They also participated with neighborhood groups in the National Night Out community meetings.

The East District continued its outreach to the community with the Neighborhood Liaison Officers Program. The twenty-five liaison officers and command staff created working partnerships with 90 different community groups and attend about 30 meetings a month. The outcomes of these meetings helped the department effectively address the community concerns identified at the meetings as: property crime, traffic safety and crimes against persons.

## Repeat Offender Squad

The Repeat Offender Squad was re-purposed in 2016 to target true recidivists through warrant service, probation/parole checks, and enforcement in targeted zones. This re-purposing included a response to gang activity which resulted in enforcement and intelligence gathering. This mission change had the desired effect of focusing on the very small percentage of offenders that commit the majority of offenses.

Focusing on this population led to increased cross-over targeting in conjunction with the efforts of the Violent Crimes Unit, the Property Crimes Unit and Crime Analysis. The Repeat Offender Squad served as both a source of intelligence and an enforcement arm.

In 2016 these focused initiatives resulted in 167 felony arrests, 52 firearm recoveries, and 218 direct gang contacts among hundreds of other gang contacts. Through this focused effort on repeat offenders, we confiscated 985 grams of narcotics and 160.5 dose units of pills.

## Crisis Negotiations Unit

The Crisis Negotiation Unit is responsible for responding to incidents that require officers trained in crisis intervention and negotiation techniques to de-escalate, stabilize and peacefully resolve a wide array of situations that officers encounter when dealing with persons in crisis. In 2016, the unit responded to 7 incidents that included barricaded suspects and suicidal individuals.

In 2016, the 17 member Negotiations Unit participated in a total of 88 hours of monthly training. The Unit also participated in multiple joint training exercises with UT Medical Center, US Marine Corps, Morgan County Correctional Facility, Knox County Sheriff's Office, the Department's Special Operations Squad and the Department's Explosive Ordinance Disposal Team.

## Motorcycle Unit

The Knoxville Police Department Motorcycle Unit, The "Blue Hawks," is responsible for traffic functions in the City of Knoxville. They investigate traffic crashes that occur in the city and conduct traffic enforcement on a daily basis.

In 2016, the Motorcycle Unit issued 8,148 citations, investigated 3,494 crashes and made 51 arrests. The unit also investigates all fatal crashes that occur within the City of Knoxville.

Additionally, the Blue Hawks provide traffic support for escorts, special events, races, and parades. In 2016, those events included 42 road races, 10 parades, 18 funeral escorts, traffic control at 84 special events and numerous VIP and dignitary escorts.

The escorts included President Donald Trump (then Presidential Candidate), Governor Bill Haslam, and the U.S. Navy Blue Angels. The unit was also proud to participate in events related to The Battle at Bristol, The U.S. Capitol Christmas Tree, The Pat Summitt Celebration, The NSRA Street Rod Nationals South, and the 2016 Run for the Wall.



## K-9 Unit

Officer/canine teams are routinely used to protect their human partners, find drugs, search buildings, track suspects and others, detect explosives, assist with crowd control, perform other patrol tasks, and provide protection to dignitaries.

In addition to 16 hours of specialized training each month, all K-9 teams received certification by the International Police Working Dog Association. In 2016 five K-9s were retired from active service, and six new K-9s were purchased.



**The 13 multi-use canine teams answered 956 total calls for K-9 service.**

### 2016 K-9 Unit Highlights

- Searched 1064 vehicles, 7 buildings, 333 packages, 6 schools and 7 area searches for drugs — resulting in seizure of 17 vehicles, 95 guns, and \$442,533.00. Drug seizures included 55 lbs. 10 oz. of marijuana, 6.71 oz. of cocaine, 1358 illicit pills, 5 lbs. 13.3 oz. of methamphetamine, and 6.67 oz. of heroin.
- Conducted 39 criminal and 3 non-criminal tracks in which 80 buildings and 12 areas were searched for suspects—resulting in 39 K-9 apprehensions.
- The Explosive Detection Canine team completed 28 sweeps including 2 schools, 604 vehicles and 17 buildings— finding 95 packages of explosives.
- The K-9 Unit assisted the US Postal Inspectors in a week long interdiction operation identifying 79 suspect inbound / outbound parcels — leading to 25 federal search warrants. Findings included \$76,740 in drug proceeds and over 23 pounds of narcotics.
- K9 Unit assisted in over 273 felony arrests and 596 misdemeanor arrests.
- In ongoing community education, the K-9 Unit conducted 36 demonstrations with estimated attendance of 6482 people.

## DUI Enforcement Program

The DUI Enforcement Program focuses its enforcement efforts in locations where there are high rates of alcohol-related incidents. This grant-funded initiative allows the police department to target impaired driving through the use of THSO (Tennessee Highway Safety Office) grants that pay for officers' salaries while conducting enhanced DUI enforcement. This enhanced DUI reduction program resulted in 26 DUI arrests, 1414 citations being issued, and 121 additional arrests being made for other offenses.

## Traffic Calming Initiative

Committed to strengthen, protect and improve quality of life in Knoxville's residential areas, the City of Knoxville and KPD allocate resources for neighborhood traffic safety. Enforcement is divided equally among City Council Districts. In 2016, officers conducted over 7,500 hours of enhanced traffic enforcement in neighborhoods in Knoxville resulting in 13,162 citations and 236 arrests.

## Hit and Run Unit/Red Light Camera Enforcement Program

One full-time Traffic Services Unit officer is responsible for reviewing all Hit & Run events that occur within the City of Knoxville. This officer also acts as the Automated Red Light Camera Enforcement liaison officer, reviewing all automated enforcement violations to determine if a violation has actually occurred before an automated citation is issued.

2016 Collisions				
Total Crashes	East	West	Unknown	Total
Fatal	7	13	1	21
Injury	697	1,066	23	1,786
Property Damage	3,141	5,635	120	8,896
Totals	3,845	6,714	144	10,703
Percentage of Collisions	35.92%	62.73%	1.35%	100%

## Special Operations Squad

The Special Operations Squad (SOS) responds to high-risk incidents requiring specialized training and/or equipment. The squad is trained to perform as a highly disciplined unit during any unusual occurrence.

Potential incidents might include hostage situations, barricaded subjects, acts of terrorism, riot control, dignitary protection, mass arrest situations, sniper situations, civil defense and high-risk warrant service.

During 2016 the Special Operations Squad:

- Executed 10 high-risk search warrants
- Provided watch protection for 13 special events
- Responded to 4 calls for service involving barricaded persons or potential barricades
- Provided dignitary protection detail on one occasion

## City Court Security

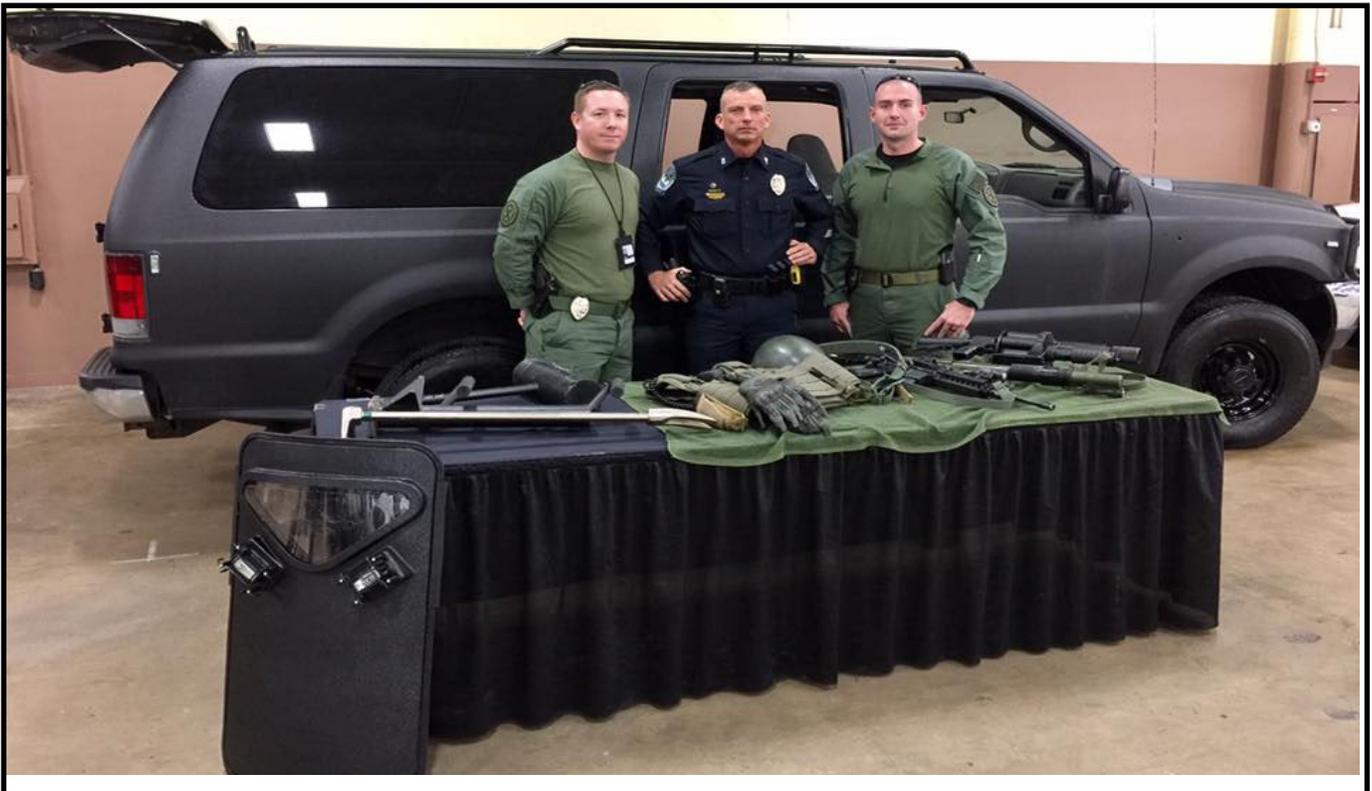
The Traffic Services Unit is responsible for security for the City of Knoxville Municipal Court. The City Court Bailiff provides security in the courtroom and assists citizens who appear in court, which is held Monday to Friday in both day and night sessions.

## Transportation Unit

The Transportation Unit, staffed by uniformed civilians, takes prisoners from the field to the intake center or other appropriate facilities. This allows police officers to quickly return to service after an arrest and provides an alternative means of transporting unruly and combative prisoners.

## School Crossing Guards

School Crossing Guards are part of the Traffic Services Division. Thirty (30) part-time employees assist walkers and motorists as they staff elementary school zones in the morning and afternoon when students arrive and are dismissed. They ensure our school zones are safe for the students who walk to and from school.



## Knoxville Community Development

### Corporation Detail

The Knoxville Community Development Corporation (KCDC) Detail conducts security/police operations in public housing areas throughout the City of Knoxville. During 2016, the KCDC Detail conducted 5045 background investigations for residency and 239 criminal trespass investigations.

The KCDC Detail is comprised of off-duty police officers who provide services in all of the public housing areas throughout the city. These officers respond to calls for police services and conduct proactive policing activities in their assigned developments. The officers also supplement the Organized Crime Unit, Repeat Offender Squad, and Patrol during special and tactical operations.

During 2016, KCDC Detail conducted 1164 walking patrols and 367 knock-and-talks. These officers conducted 194 preliminary investigations, issued 868 citations, made 372 arrests for misdemeanor charges, made 36 arrests for felony charges, completed 154 Security Reports, made 308 Criminal Interdiction Stops, and removed 518 non-residents from the properties. Officers dispersed crowds on 198 occasions and recovered 30 stolen vehicles.

Investigations conducted by these officers resulted in the confiscation of 22 handguns, 6 long guns, 39.42 grams of cocaine/crack cocaine, 11.36 pounds of marijuana, 106 illegal pills, 3 grams of heroin, and 106 items of drug paraphernalia. Officers also seized \$3,296.00.

### Search and Rescue Team

The Search and Rescue Team's (SAR) primary mission is to conduct missing person searches, to identify witnesses and to assist in other criminal investigative matters. The team is split into two task forces which train regularly to hone their search techniques.

During 2016, the Search and Rescue Team was deployed three times and was successful each time in locating missing or lost persons inside the city limits. In six separate instances, individual on-duty SAR Team members were deployed and assisted patrol in locating missing persons before the whole Team had to be called out.

The Team also assisted the Criminal Investigative Division four times with article searches after criminal occurrences. Lastly, the Team assisted Anderson County in locating a drowning victim and assisted Sevier County in locating victims after the Gatlinburg Fire.



### Animal Control Unit

The Animal Control Unit, with eight officers and one supervisor, is responsible for responding to all calls for service involving: domestic animals, livestock calls, animal cruelty complaints, and picking up sick or injured wildlife within the city limits.

The Unit is also responsible for inspecting all pet shops, issuing permits for exhibitions involving animals, and special-animal permits. The Unit issues permits for commercial and non-commercial kennel operations, orders and delivers city license tags, and collects monies and receipts from 52 area veterinarians.

### Animal Control 2016 Highlights

- Handled 7 dangerous dog cases
- Approved 84 applications regarding the Urban Hen Ordinance since the ordinance implementation in 2011.
- Answered 8,016 calls for service including 2,761 for animal pick-up and issued 369 citations
- Initiated 4,476 calls, resulting in the pick-up of 183 animals and issued 158 citations
- Assisted the Animal Abuse Task Force 4 times by transporting animals to safe havens





## Honor Guard

The primary purpose of the Honor Guard is to honor and stand watch over law enforcement officers who have made the ultimate sacrifice. The Honor Guard team takes pride in the law enforcement profession and strives to present a positive and professional image to the general public. Other missions include civic events where the team posts and retires the colors, awards ceremonies and other events that fall within the parameters of the Honor Guard.



## Explosive Ordnance Disposal Team

The department's 8 member Explosive Ordnance Disposal (EOD) Team, or 'Bomb Squad,' is responsible for the safe handling of Improvised Explosive Devices (IED's) and Unexploded Ordnance (military UXO); recovery and disposal of commercial and military explosives; investigation of bombing incidents including attempts and hoaxes, and post-blast incidents; and to provide related training to law enforcement and civilians. The Squad also provides support to several nearby federal and local law enforcement agencies for these same functions when requested. The KPD EOD Team has five certified bomb technicians and all members received extensive training.

During 2016, the EOD Team answered a total of 34 calls for service (including suspicious packages, IEDs, recoveries of ammunition and ordnance, bomb threats/searches, and post blast investigations). They also performed 15 operational standbys and 8 static displays for the community.

EOD CALS	
Suspicious or hoax device packages	21
Recovery	8
Bomb Threats/Searches	4
Post Blast Investigation	3
<b>Total Calls for service</b>	<b>34</b>
Operational Standbys	15
Displays/Demonstrations	8



## Explorer Post 300

The Explorer Post of the Knoxville Police Department is a scouting program designed to introduce law enforcement as a potential career to young men and women ages 14 to 20. Explorers are volunteers who meet regularly to learn about law enforcement and the Knoxville Police Department. They also provide working support to the department by assisting with activities such as traffic and crowd control at major events, crime prevention and safety education events, and patrol ride-a-longs. Additionally, Explorers learn skills that provide them with a solid foundation to become productive members of our community. The Explorers are assigned to the District Support Unit of the Patrol Division.

The Explorer Post ended 2016 with eighteen (18) active explorers.

## Explorer Highlights for 2016

- Held 29 meetings and training sessions
- Assisted the department at 54 events
- Collected litter and reported maintenance issues at the historic Fort Dickerson Park as part of the City's Adopt-A-Park Program
- Participated in Shop with a Cop at Christmas time
- Competed in a Regional Competition with other Explorer Posts
- Donated a total of 3113 volunteer hours to the department and community

## Mobile Field Force

The Knoxville Police Department's Mobile Field Force (MFF) is currently comprised of 27 members equally divided into three squads. During 2016 members participated in quarterly training both with small groups and the whole team.

Attention was also given to reviewing and debriefing previous deployments and reviewing best practices. The team participated in clean-up and relief efforts in Sevier County following the wildfires. All MFF members participated in the quarterly physical qualification testing.

### During 2016 the MFF Team:

Responded to protests or demonstrations 32 times and was placed on stand-by 4 times.

For the seventh year, the Mobile Field Force was charged with staffing Cumberland Avenue on Friday and Saturday evenings of University of Tennessee Football games.



The Police presence in our Community takes many forms.

KPD Officer and Civilian staff respond to community needs.



## Marine Unit

The Marine Unit provides waterway patrols, boat safety checks and education, assists disabled boaters and swimmers, and enforces boating laws on the waterways inside the city of Knoxville. In addition to on-water activities they also conduct public relation displays and demonstrations. All officers on this Unit are trained and commissioned by the Tennessee Wildlife Resource Agency (TWRA) to enforce boating laws.

In 2016, the Unit conducted twenty (20) activities including patrols, special events, and emergency calls for assistance.

## Neighborhood Bike Officers

The Neighborhood Bike Officers (NBO) of the Patrol Division are tasked with conducting bicycle patrols and addressing issues on the city's 86 miles of greenway trails and in its 81 parks. The officers assigned to this unit relieve the patrol squads from this responsibility thus freeing them for calls for service and other proactive patrols.

In addition, bike officers offered support to the patrol districts. They investigated 70 homeless camp complaints, conducted 9 graffiti abatement operations on public property using recycled paint, planned and provided special event security, deployed Skywatches and electronic message boards, provided the department's bicycle maintenance, and staffed the Marine Unit. They also continued work on an Urban Wilderness mapping and trail classification system that will be shared with all emergency agencies for quicker location of injured users.

In 2016, the NBOs conducted 2,989 directed patrols in the parks and on the greenways. This resulted in 46 reports/field interviews, 42 citations, and 17 arrests.

# Criminal Investigation Division

## Mission Statement

### Pursuit of Excellence in Interaction of the Police with the Community

We are committed to a police-community partnership in providing the delivery of police services. We shall accept a leadership role in increasing community understanding of our abilities and limitations. Proactive policing and crime prevention shall be our primary focus.

#### Property Crimes Unit

The Property Crimes Unit consists of Burglary and Larceny, Pawn Shop, Auto Theft, Metal Theft, and Forgery and Fraud Details. In 2016, the Unit reviewed 11,401 reports. From the reviewed reports, 5692 cases were assigned to the investigators in the Unit. There were 15 Investigators, 2 Sergeants, and 1 Lieutenant assigned to Property Crimes in 2016. The Unit also has two volunteers that come in once a week to conduct call backs; this assists in solving cases by gathering more information than the original report might have offered. Investigators attend weekly COMPSTAT meetings to pass along information/intelligence to the other Divisions, maintaining a flow of communication. The Property Crimes Unit also works closely with surrounding counties on crimes with the same M.O's.

#### Pawn Shop Detail

The Pawn Shop Detail is a liaison with all city pawn shops and second-hand stores. Inspections are conducted to ensure that the businesses comply with city ordinances and state law. In addition, the Detail works with other agencies to enhance communications, legislative initiatives and general working relationships. There were 216 cases assigned to the one investigator in this Detail. However, all investigators recover pawned items through our internet based Leads-On-Line program, which all pawn shops and second-hand merchants are required to report. Over \$175,000 worth of merchandise was recovered through the use of the Leads-On-Lines program.

#### Forgery and Fraud Detail

The Forgery and Fraud Detail had three investigators in 2016 responsible for investigating forgeries, scams, embezzlements, fraudulent use of credit cards, internet-related fraud cases along with adult protection services (APS) referrals. The Detail is a member of the East Tennessee US Attorney General's Identity Task Force and also a member of the Knoxville Bankers Group that meet and share information. The three investigators in this Detail were assigned 861 reported cases for follow-up and approximately 100 APS cases.

#### Auto Theft Detail

The Auto Theft Detail has 2 investigators who are responsible for investigating all vehicle theft cases occurring in the city's jurisdiction including heavy equipment, airplanes, trailers, and boats. The Detail reviews and investigates any vehicles placed on hold at the impound lot, clears every vehicle placed in the stolen car lot before it is released to the owner, and reviews and checks the paperwork on every vehicle sold in the monthly impound sale. The Detail collects physical evidence and ensures evidence is recovered from vehicles when necessary. The two investigators in the Detail were assigned 874 reports in 2016. The Detail also uses a computer program to compare any scrapped cars over 12 years old with ones that have been reported stolen.

#### Metal Theft Detail

The Metal Theft Detail is responsible for investigating all crimes involving scrap metal. The Detail is currently staffed by one investigator. The business burglary investigator is tasked with the primary role on scrap metal cases. With the problem of theft involving scrap metals, the East Tennessee Scrap Metal Task Force was formed with over 40 local, state, and federal law enforcement members. Knoxville is the information hub for surrounding counties on scrap metal thefts. Our investigator is capable of sending out an e-mail to area scrap yards to be on the lookout for specific items. The Detail also goes to scrap yards in our jurisdiction to make sure they are in compliance with the scrap metal laws that are in place.

#### Burglary and Larceny Detail

The Burglary and Larceny Detail reviews and investigates all property crimes. The Detail teams include: home, auto and business burglaries, vandalism, shoplifting and all other thefts. Three investigators dedicated to home burglaries were assigned 1031 cases. The one investigator designated to business burglaries was assigned 327 cases. The two auto burglary and vandalism investigators were assigned 741 cases. The three theft/larceny investigators (given all shoplifting, gas drive offs, theft from yards and porches, and other cases) were assigned 1642 cases.

## Special Crimes Unit

The mission of the Special Crimes Unit is to protect victims through complete investigations, professional advocacy and holding perpetrators accountable to increase survivor safety. Special Crimes handles cases dealing with domestic violence, elder abuse, child abuse, child sex abuse, missing persons and human trafficking.

Special Crime investigators handled 1,310 cases in 2016 while working alongside other agencies such as TN Department of Children's Services, TN Adult Protective Services, Knox County Attorney General's Office, TN Bureau of Investigation and the Federal Bureau of Investigation.

The Unit's Victim Service Advocates assisted 1,759 clients in 2016 with such items as Orders of Protection and referrals for shelter service, legal assistance, and long term counseling services. Special Crimes staff also made 36 presentations at six Knox County high schools and spoke to 1,320 students and staff about the dangers of relationship violence. An additional 28 presentations were made to various college classes, social service providers, faith groups and employee associations that totaled another 894 participants.



## Violent Crimes Unit

The Violent Crimes Unit is responsible for the investigation of all reported homicides, assaults, rapes, and robberies. The unit also manages the Sex Offender Registry and the walk-in Warrants Department.

In 2016, the Violent Crimes Unit investigated 19 homicides, 1,120 aggravated assaults, 131 rapes, and 405 robberies. The Violent Crimes Unit maintained a clearance rate of 77% on homicides with a clearance rate over 43.7% on all Violent Crimes.

## Forensic Unit

The Forensic Unit is staffed by sworn and non-sworn police personnel, all graduates of the U.T. National Forensic Academy located in Oak Ridge, Tennessee. The Unit is comprised of six special details: Crime Scene Processing, Fingerprint Identification, Firearms Identification, Photo Lab, Phone Forensics and Polygraph. The Unit provides services from bullet comparisons to crime scene reconstruction. The Unit also provides presentations to area citizens groups, scouts and school groups. Training collaboration is also shared between state, local and federal agencies aimed at perfecting forensic crime scene techniques.

The Forensic Unit responded to over 3,718 calls for service in 2016 ranging from simple vandalism to homicide. They gathered evidence from crime scenes such as: blood spatter pattern documentation, latent fingerprints, DNA trace evidence, bullets, shell casings, shoe impressions, chemically developed bloody handprints, impression casting of footprints and tool marks, and fingerprints from weapons.

Crime scenes were also documented with photography, videotaping, field sketches and laser data plotting with the Total Station instrument and related software. These services support the field officers, investigators and court prosecutors during trials.

The Photography Detail develops and processes photographs for all City of Knoxville governmental departments. These services include creating enlargements and DVD/CD disks for court presentations and photographic services at special events throughout the City of Knoxville. In 2016, over 7,854 photographs were processed by this Detail.

The Polygraph Detail conducts both criminal and pre-employment polygraph tests, which are very different in nature and content. In 2016, the Detail conducted for over 143 polygraph examinations. The Polygraph Detail is also responsible for developing suspect composites (sketches) that are used in crime bulletins used to identify crime suspects.



## Firearms Detail

The Firearms Detail is participating in the Bureau of Alcohol, Tobacco, and Firearm's (ATF) National Integrated Ballistic Information Network (NIBIN) program. The Detail uses the BRASSTRAX system to capture high-resolution 2D images and precise 3D topographic information of significant regions of interest which is then submitted to the NIBIN database.

The Detail is responsible for imaging firearm evidence collected, and searching and comparing the evidence against a national database. Positive database search results are then confirmed with the use of a comparison microscope. In 2016, over 1872 microscopic comparisons were performed resulting in 212 positive matches. The Firearms Detail also assists area, state, and federal agencies with various firearms related investigative issues, along with the sharing of investigative resources, such as the test firing tank and indoor range.



## Fingerprint Detail

The Fingerprint Detail uses the nationwide-computerized Automated Fingerprint Identification System (AFIS) to assist officers and investigators in matching fingerprints to unidentified suspects and victims. The Detail searches for evidence left behind by suspects at every crime scene. Collected latent prints are then hand entered into AFIS. The Detail is responsible for matching the latent print to the identified suspect. This Detail is routinely called upon to help identify victims and suspects in homicides and burglaries by other agencies throughout East Tennessee. In 2016 over 656 searches were conducted. There were 580 AFIS identifications made. There were also 64 non-AFIS identifications made. A total of 393 individuals identified in criminal cases are being investigated.

## Organized Crime Unit

The Organized Crime Unit (OCU), comprised of the Narcotics Detail, Federal Task Forces and the Firearms Investigative Team, is responsible for enforcing laws pertaining to organized criminal activities. The OCU employs covert tactics and limited electronic surveillance activities to accomplish its goals. Additionally, the Unit partners with the U.S. Marshals Service, the Federal Bureau of Investigation, the Drug Enforcement Administration, and the Bureau of Alcohol, Tobacco, and Firearms during certain investigations.

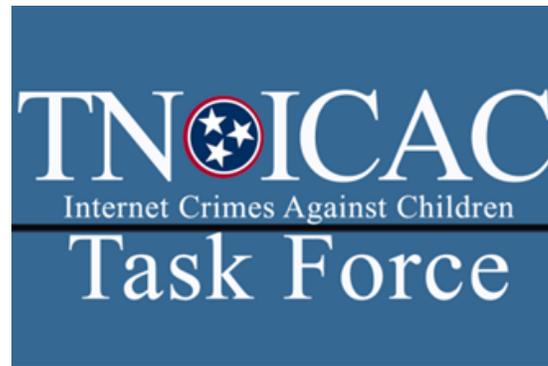
In 2016, OCU members were responsible for the capture of 413 state and federal fugitives who were wanted on charges ranging from drug charges to kidnapping and murder. OCU processed 160 civil asset seizures resulting in 82 forfeitures. Investigators working in conjunction with state and federal agencies conducted a drug conspiracy investigation that targeted a local criminal street gang who called themselves the Mafia Insane Vice Lords. Multiple individuals have been arrested and charged with various crimes to include: conspiracy to possess with intent to sell and deliver heroin in a drug free school zone, unlawful possession of firearms, and possession of a firearm during the commission of a dangerous felony. Additionally, the Knox County District Attorney's office has charged all individuals using the states Racketeer Influenced and Corrupt Organizations Act (RICO) statute. This marks the first time that RICO has been used to target criminal street gangs.

## Narcotics Detail

The Narcotics Detail is charged with identification, detection, and suppression of drug operations. The Detail focuses its attention on all drug abusers, from the major distributor of illicit drugs, to the street level drug dealer. Personnel assigned to this Detail also process all KPD seizures for revoked driver's licenses due to driving while intoxicated (Category II) and drug violations (Category I).



## Internet Crimes Against Children Unit



The Internet Crimes Against Children (ICAC) Unit is a task force dedicated to making the children in Knoxville communities safe from predators that stalk and exploit children via the Internet.

The ICAC Task Force is funded through grants from the Department of Justice's Office of Juvenile Justice and Delinquency Prevention and the State of Tennessee Office of Criminal Justice Programs. The Knoxville Police Department is the lead agency for the State of Tennessee ICAC Task Force. The Tennessee ICAC Task Force is made up of forty-one affiliate agencies that are located in all three geographic regions of the state. The ICAC Unit also partners with federal agencies, the United States Attorney General's Office, and the Knox County District Attorney's Office to prosecute offenders and better serve the community.

In 2016, the KPD ICAC Task Force handled over 1,800 CyberTips and investigated numerous other cases. This led to the issuance of over 65 subpoenas and search warrants, 33 federal prosecutions, and 370 forensic examinations of evidence. The Unit also provides training to law enforcement and to the community. The Tennessee ICAC Task Force investigated over 1400 cases, performed over 3000 forensic exams of devices, made over 117 arrests, and made Internet safety presentations to over 3000 community members.



# SUPPORT SERVICES DIVISION

## Mission Statement: Pursuit of Excellence in Utilization of Human Resources

The Knoxville Police Department is committed to constantly analyzing, evaluating and utilizing all available resources. We are committed to programs that will enhance the role of both employees and management while working for the betterment of the community.



## Safety Education Unit

The Safety Education Unit represents a vital link between the Knoxville Police Department and communities within the City of Knoxville. Tasked with providing education to the public at large as well as the business community, the Safety Education Unit encompasses Safety City, the Life Skills Training program, Volunteers in Police Service (V.I.P.S.), and an array of crime prevention programs, including Neighborhood Watch.

In 2016, the Unit delivered 500 programs to a total audience of 80,186 citizens.

The Safety Education Unit sponsors a booth at the Knoxville Zoo for the yearly Boo at the Zoo event, which is held in October for 12 nights, with a total of 47,664 attendees for 2016. This year, the Unit repeated the community outreach strategy of taking the anti-bullying campaign wristbands and the Police Taxi Cab car to the Zoo. As in years past, they were well received by the community.

## National Night Out

The National Night Out for 2016 had a record number in attendance. Forty-nine groups responded and participated with either an event in their area or turned their porch lights on. The Pinnacle area in Turkey Creek held a National Night Out for the first time.

## Neighborhood Watch Groups

Neighborhood Watch Groups encourage people to take ownership of their neighborhoods and empower them to reduce crime through partnerships with their neighbors and police. The program continues to grow, and in 2016 five new groups joined. The 2016 Liaison Officer School Program was offered to the groups on August 26. Instructors David Massey, Sgt. Dennis Bible, Jonne Crick, Lt. Brian Bush, Officer John Morgan and different community members taught a variety of classes from community resources, resources for officers, crime analysis (COMPSTAT, RAIDS Online), problem solving, and safety education. The training ended with a roundtable discussion featuring the different leaders from Neighborhood Watch groups. The school had 40 officers in attendance. Several command staff stopped in to talk with the group about what was expected of the liaisons and working with the community.

## Child Safety Programs

Child Safety Programs are presented by uniformed police officers to children and youth ranging in age from pre-school to middle school. Topics include preventing victimization, gun safety, alcohol/tobacco/other drug awareness, community helpers, giving groups tours to the department's police museum, and how to use the E-911 emergency system. During 2016, the Unit gave 16 tours of the department's police museum.



## Community Outreach

Program topics presented in the community are flexible so the presenting officer can discuss a variety of issues tailored to different needs and age groups. An example of community outreach is The Fingerprint Program provided at area safety fairs, day care centers and special events such as the Shoney's Kid Care ID Program.



## Residential and Business Survey Programs

Residential and Business Surveys are provided to local businesses, churches, civic organizations and homeowners upon request. Once a request has been made, the Safety Education Unit conducts a security survey using the principles of Crime Prevention through Environmental Design (CPTED) to determine the security status of a facility and make recommendations to minimize criminal opportunity. In 2016, the Safety Education Unit conducted 8 business surveys, five CPTED's on churches, and six surveys were conducted for schools.

## Senior Citizens Programs

Senior Citizen Programs are designed to inform senior citizens of criminal activity that directly affects them. Programs include information about common scams and frauds that target seniors, as well as personal safety information. In 2016, the Safety Education Unit presented 5 programs with 163 participants from church groups and civic organizations.

## Personal Protection Programs

Personal Protection Programs stress safety awareness and harm prevention to both men and women by using common sense measures to survive potentially dangerous situations. During 2016, the Unit conducted 45 programs to groups with 3,911 citizens in attendance.

## Fatal Vision Project

The Fatal Vision Project is an interactive program demonstrating the effects of alcohol. The program uses specially made goggles that simulate three different levels of intoxication. Participants wear the goggles for a "clearer" understanding of alcohol's impairing effects in a variety of situations. The goggles are utilized in classrooms, corporate safety programs and in DUI awareness efforts. During 2016 a total of 34 groups tested out the goggles.

## Volunteers in Police Service

The Volunteers in Police Service (VIPS) supplements units within the department in achieving their respective goals. Volunteers assist in areas such as the Family Justice Center, Organized Crime Unit, Training Unit, Citizens Police Academy, Safety Education Unit, Safety City, Violent Crimes Unit, Forensics, and the Property Unit. In 2016, there were 5 citizens who volunteered and donated 554.5 hours providing \$13,064.02 in savings to the city.

## "Give Me a Reason" Drug Prevention Initiative

This program distributes free, saliva-based home drug test kits to families. The goal is to give youth a way out when facing difficult life choices and peer pressure under the premise, "My parents drug test me!" KPD began this initiative in 2016 and distributed 1000 home drug test kits to families in Knoxville.

## "If You Read, You Can Be..." - Literacy Initiative

The goal of this project is to foster positive community engagement between at-risk youth and law enforcement through reinforcing literacy skills. Officer mentors reach out to community organizations as regular readers to the organizations' youth. Officers meet regularly with youth to read age-appropriate stories and manage the reading incentive program.

Participating youth receive a bookmark and welcome packet at their initial meeting with their officer mentor. At subsequent visits, the officer mentors collect completed bookmarks, distribute new bookmarks and prizes, and read another chapter or book, as appropriate.

Recognition is received monthly and at six months. The top male and female readers are given a "Chief for the Day" award, with recognition from both KPD and the Mayor's office. At 12 months, all participating students will receive a recognition certificate detailing the number of books read. The top readers in the program will celebrate at Safety City with their families and representatives from the department.



## Eddie Eagle Program-Gun Safety

In February 2016, the updated Eddie Eagle Gun Safety Program began in our elementary schools. A grant from the National Rifle Association (NRA) was received to provide the Eddie Eagle Mascot costume to be used at training and events.

## Child Passenger Safety

Currently, the Knoxville Police Department has 10 employees who have completed a 32-hour Child Passenger Safety standardized training to become nationally recognized certified car seat technicians. One KPD employee is currently a certified instructor.

In 2016, these technicians conducted 12 child safety seat checkpoints. These checkpoints were held at 917 E. Fifth Avenue on the second Saturday of each month. At these checkpoints certified technicians inspected nearly 300 car seats.

In addition, technicians conducted prenatal classes and programs at various locations throughout the city as requested. These classes and programs provided vital child safety seat information to parents on how children should travel safely.



**Car Seat Technicians insure proper installation.**

## Shoney's Kid Care Program

The Shoney's Kid Care Program is part of a nationwide program with The National Center for Missing and Exploited Children. This program allows Safety City to participate with other organizations in order to promote child personal safety to pre-school and school-aged children, as well as their families.

During these events, KPD Explorers and Safety City personnel fingerprint children for parents to keep on file in case of an emergency. About 1,000 children were fingerprinted in 2016.

## Police Cadet Program

The Knoxville Police Department Cadet Program provides individuals who are between the ages of 18 and 22 the opportunity to pursue a career in law enforcement. The Police Cadet Program begins with a basic cadet academy to teach critical skills and techniques.

The Program provides on-the-job training and experience from assignments in the field. The duties include parking enforcement, supplementing the department's Teleserve Unit, directing traffic during special events, and speaking at career days and job fairs. Additional assignments include assisting the Property Unit, working in the print room fingerprinting individuals for various purposes, completing administrative and evidence pick-ups in the assigned cadet vehicle, working UT home football games, assisting the Inspections Unit with underage beer sting operations, and assisting with graffiti abatement details.

Upon successful completion of the Police Cadet Program, the Cadets become eligible for employment as a police officer with the City of Knoxville.

## School Resource Officers (SRO)

The SRO program is designed to put a police officer in City of Knoxville middle and high schools. The SRO program's primary goal is to provide for the safety and security of students, faculty, staff, visitors, and parents. It also serves as a deterrent to crime in the school. The presence of the School Resource Officer on campus provides for a faster police response to incidents requiring police involvement, such as emergencies, criminal investigations and, when necessary, arrests.

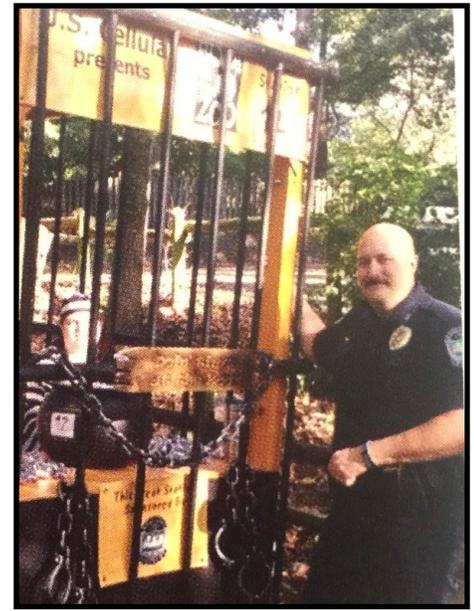
When such incidents occur, the SRO is better prepared to respond due to his or her familiarity with the school community and its daily operations.

In 2016, School Resource Officers conducted 75 on-going thorough school security assessments while working very closely with Knox County School staff in order to improve safety. SROs frequently visit elementary schools to provide those students, parents, and staff more safety and security. The KPD SRO program also assists with developing and implementing important training required by SRO Officers.

Additionally, the SRO program provides the students, faculty, and staff the opportunity to meet and interact with a police officer in a non-confrontational setting. The officers serve as positive role models as well as a resource and mentor to students. They make themselves available for informal talks and serious conversations about student problems.



**Officer Morgan,  
Boo at the Zoo**



## Safety City

Safety City is a child-size city dedicated to saving the lives of our children. In 2001, staff began teaching second grade students about pedestrian, bicycle, passenger and fire safety, as well as how to use E-9-1-1 properly. Safety City is open Monday – Friday from 8 a.m. to 4:30 p.m.

In 2016, more than 10,000 people visited Safety City through the various programs presented.

Almost 6,000 students attended the second grade educational program. During the summer months a modified educational program is conducted for groups from local churches, day cares, scout troops, etc. In addition, during the summer, Safety City dedicates certain hours for families to enjoy the facility as a park. Twice a week for about 8 weeks, families may bring their bikes and battery-powered vehicles, or just walk around the 11-acre site. In 2016, more than 4,000 attended for open riding.

## Safety Fairs

Safety City hosts two special events that are offered primarily to teach participants the safety skills needed to safely ride their bikes in their communities. Children, accompanied by an adult, bring their own bicycles for a safety inspection and their helmets for proper fitting adjustments. The participants receive brief classroom instruction and then practice what they learned at various skills stations throughout the miniature city. In 2016, about 350 participated in the two events.

## Festival of Reading



**The Safety City Car Wash, one of the popular new buildings that opened in 2016.**

Safety City participated in many and varied community requested events. Approximately 10,000 community visitors attended those events.

## Records Unit

The Records Unit is responsible for storage, maintenance, retrieval and security for all Offense Reports, DUI Reports, Accident Reports, Traffic Reconstruction Files, Criminal History Records, and Criminal Investigative files.

The Knoxville Police Department was the first large agency to use the state's computerized crash reporting program. Officers can now write their reports on their Mobile Data Terminals (MDT), thus reducing the turnaround time in making the reports available to citizens and in sending them to the state. During 2016, the Records Unit implemented an electronic citation program for the Municipal Court.

The Records Unit processed over 39,590 transactions resulting in revenues of over \$132,199.73. They also expunged 3,928 records, entered 4,677 misdemeanor citations, and entered 5,058 impoundment reports. The unit performed over 5,292 background checks for the citizens of Knoxville.

## Crime Analysis Unit

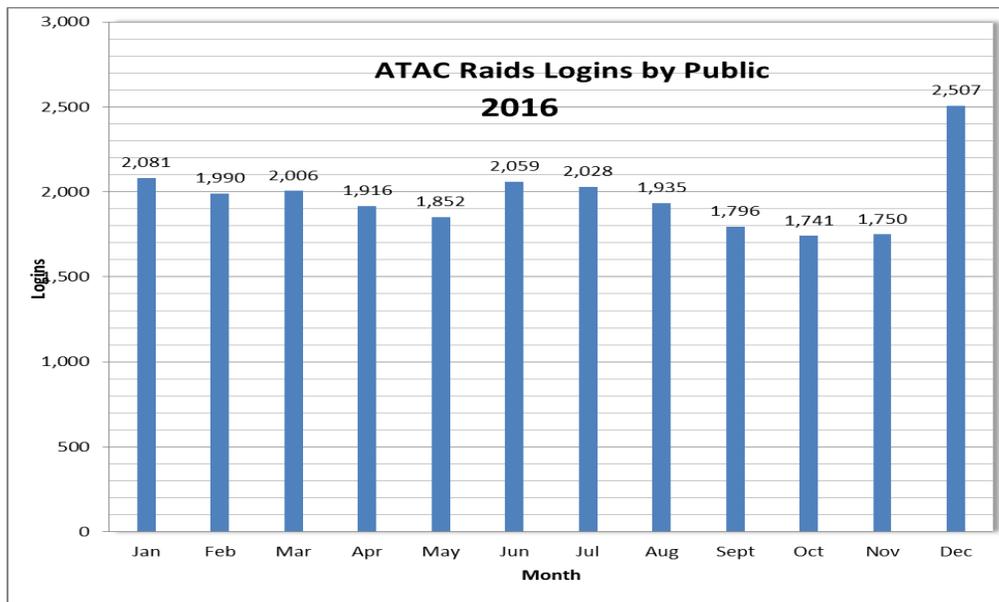
The objectives of the Crime Analysis Unit are to obtain and analyze as much information as possible in order to identify crime patterns, trends, offenders, and to develop correlations to improve short-term and long-term decision making. These analyses enhance the department's ability to manage, allocate and deploy resources in order to help curtail criminal activity.

The Unit provided over 516 requests for various divisions in the department and external agencies. Those included: maps, reports, analysis, graphics, traffic information and calls for service information. Additionally, the Unit distributed 758 bulletins to patrol officers regarding wanted individuals, officer safety information, and other informational bulletins. The Unit also provides reported crime information through ATACRaids and RaidsOnline (now called Community Crime Map located online at <http://communitycrimemap.com/>). There were 23,661 total queries by the public through this venue. Additionally, patrol officers used ATACRaids for neighborhood watch meetings and for information about their beats. In 2016, officers made 3,009 logins to ATACRaids.

## NCIC Unit

The NCIC Unit (National Crime Information Center) handles all NCIC entries and inquires. The NCIC Unit handled 167,664 requests from officers in the field in addition to telephone requests.

The Unit processed 2118 criminal histories for KPD, plus 1,014 criminal histories for KCDC. There were 305 persons arrested as a result of NCIC Wanted Persons hits, 4,728 impounded vehicles were checked through NCIC along with 4,733 tow-in reports. Listed as stolen in NCIC were 762 vehicles, 570 license plates, 708 articles and 205 firearms. Recovered were: 772 vehicles, 131 license plates, 147 firearms and 43 other articles. There were 542 missing persons entered by KPD with 579 missing persons found. (Some of the found persons were initially entered by other agencies and/or entered in previous years.)



## Teleserve Unit

The Teleserve Unit, staffed by sworn personnel with assistance by Cadets, is a telephone investigations unit providing citizens with a convenient alternative for reporting certain crimes 24 hours a day, seven days a week. Citizens can also obtain advice, address non-urgent complaints, request property checks and complete preliminary crime reports. In 2016, 200 Drug and Crime Hotline tips were taken. The Teleserve Unit maintains the physical security of the Safety Building to include Municipal Court. Citizens are required to clear an officer-manned security and baggage checkpoint before entering the building with approximately 85,000 persons and 22,500 articles checked in 2016.

Total Reports compared to Teleserve Reports based on Crimes Against Property 2016	Teleserve Total	Departmental Percentage of Reports Generated by Teleserve
All other Larceny	928	69.72%
Arson	0	0
Bad Checks	1	100%
Bribery	0	0
Burglary/Breaking & Entering	438	25.96%
Counterfeiting/Forgery	154	63.64%
Credit Card/Automatic Teller Fraud	261	94.57%
Destruction/Damage/Vandalism of Property	773	49.11%
Embezzlement	100	71.43%
Extortion/Blackmail	6	60%
False Pretenses/Swindle/Confidence Game	162	75.35%
Impersonation	78	34.67%
Motor Vehicle Theft	685	79.56%
Pocket-Picking	15	65.22%
Shoplifting	913	33.07%
Stolen Property Offenses	1	0.75%
Theft From Building	998	88.08%
Theft From Coin Operated Machine or Device	10	76.92%
Theft From Motor Vehicle	1432	87.64%
Theft From Motor Vehicle Parts/Accessories	446	93.70%
Wire Fraud	4	50%
	7,405	59.61%

## Technical Services Unit

The Technical Services Unit is responsible for all portable and mobile two-way radios, in-car camera systems and all video requests. During 2016, Tech Services managed and maintained 697 portable radios, 572 mobile radios, and 511 in-car camera systems. In addition to equipment maintenance, the Unit processed a total of 3,542 video requests over the course of 2016.

Over the course of 2016, a Tech Services team member represented the Knoxville Police Department in the state wide FirstNet project by serving on the Consultation Task Team for the state of Tennessee.

In July of 2016, Phase 1 in the implementation of a new department wide audio/video server system began. Eleven (11) new video off-load access points were installed at the West District headquarters, along with a 72TB storage server. The East District office received 10 new video off-load access points and 3 new video off-load access points were installed at the Motor Unit office. Phase 1 was completed in November. With this new system, vehicles have been able to wirelessly off-load in-car camera audio/video 4 times faster than the previous system.

Throughout 2016, Tech Services has worked closely with Knox County Emergency Communications District on the planning and implementation of a county wide radio system that will connect to the Tennessee Valley Regional Communications System and the Tennessee Advanced Communications Network. During this process, Tech Services team members completed training from Motorola in digital radio programming and template building. In November, the Tech Services Supervisor represented the Knoxville Police Department in Chicago, IL to test and approve the design and production of the county wide digital radio system.



## Chaplains Corps

The Chaplains Corps offers valuable assistance to the department in numerous ways. A few of their activities include:

- Volunteered 12,310 hours
- Responded to 74 Death Scenes and 15 Death Notifications
- Visited hospital 54 times
- Attended 31 funerals

This year the Corp spent 147 hours training Chattanooga Chaplains and assisted in the Gatlinburg fire emergency 193 hours.



**Chaplains respond with much needed water after the fires in Gatlinburg.**

## Training Academy

The Training Academy provides basic recruit training to all new officers, annual in-service training to current officers and specialized training as needed. The Training Academy keeps officers current on new trends in professional policing and also provides training for civilian employees of the department, including police cadets.

In November 2016, the Knoxville Police Department Training Academy received a Gold Standard with Excellence Award for their CALEA reaccreditation.

For 2016, the KPD Training Academy hosted a wide variety of classes to officers within the department to include: Instructor Development, Firearms Instructor, Defensive Tactics Instructor, Fitness Instructor, Driving Instructor, Tactical Bike Officer School, Traffic Reconstruction School, KPD Liaison, and Taser Instructor.

The KPD Training Academy also served as a host to outside agencies such as FBI, US Federal Marshals, Department of Homeland Security, local hospital security, Knox County School Security, TVA, Air Force Reserve Security Forces, Knox County Sheriff's Office, Sevier Co. Sheriff's Office, Anderson County Sheriff's Office, UT Police Department, Norfolk Railroad Police, ICE, ATF, and DOE to assist with training for those agencies.

KPD provided 11 TRACK classes (Training, Responsibility, Awareness, Confidence, Knowledge) for 63 newly licensed drivers between 16 – 19 years of age. TRACK is a two-day advanced defensive driving and vehicle control program.

KPD conducted their second CARFIT program aimed at persons 50 years of age and older. The department continues to partner with State Farm Insurance and AAA to offer this educational program so that drivers in the community can have an opportunity to refresh safe and defensive driving practices. This course checks how well their cars fit their person in an effort to reduce risk of crashes and increase driver's safety. The Knoxville Police Department is one of only two departments in the United States that offer this program.

The Knoxville Police Department Training Academy hosted the 58<sup>th</sup> Citizens Police Academy (CPA) in 2016, graduating 13 new members. This 12-week training gives community members information in all areas of police work. Some examples are: Forensics, Family Crimes, Property Crimes, Firearms and Driving.